Statement of Purpose

To Satisfy the Requirements Of

The Health and Social Care Act 2008

(Regulated Activities) Regulations 2010

For Registration with Care Quality Commission as an Organisation

Kensington Street Surgery

Kensington Street Health Centre

Issue Date: November 2012

Review Date: November 2022**Introduction to the Practice**

This Statement of Purpose is in compliance with The Health and Social Care Act 2008 and Regulation 12 of the Care Quality Commission (Registration) Regulations 2009.

**GP Practice** aims to provide a professional family doctor service in a friendly, caring and efficient way.

We aim to be as accessible as possible, offering a number of slots each day to see a GP routinely, along with same day appointments with the Emergency Doctor for more urgent and acute problems that arise.

We endeavor to meet the government’s directive of 48-hour access, being able to access any GP within two days. There is also the opportunity to book an appointment a month in advance.

# Aims and Objectives

We aim to provide the highest quality of health care to our patients by giving access to a team of professional health care specialists who work together to benefit patient needs.

We are part of the National Health Service, and are managed by Bradford City CCG.

We strive to offer the best available care within the resources available to us. We realise that some patients may wish to seek health care from other sources and we will always provide help and advice accordingly.

We pursue excellence in the delivery of health care through our commitment to friendly and personal attention, whilst constantly realising that each of our patients is a unique member of their family and our community.

Our patients will be treated with care, courtesy and confidentiality at all times.

We are also committed to continuing professional education and development for each member of the surgery team in order to provide a stimulating and rewarding environment in which to work.

**Our Objectives**:

The objectives of the clinic are to deliver a service of high standard in line with the professional standards as follows:

* To be accountable for individual and team performance
* To support each other in achieving client expectations
* Maintenance of the highest professional and ethical standards
* Rapidly respond to the needs of our team and our clients
* To encourage innovation, ambition, enterprise and continuous improvement

The practice complies with the requirements of the Advertising Standards Authority and ensures that adverts reflect the true nature of services offered.

**Services Provided**

The regulated activities provided include:

1. Treatment of disease, disorder or injury
2. Diagnostic and screening procedures
3. Family planning
4. Surgical procedures
5. Maternity and midwifery services

**Service Provider:**

**Kensington Street Surgery**

**Kensington Street Health Centre**

**Whitefield Place, Bradford BD8 9LB**

**T el: 01274 496433**

**Registered Manager:**

Dr. I. A. Gilkar

**Legal Status:**

**Kensington Street Surgery**

**Kensington Street Health Centre**

**Whitefield Place, Bradford BD8 9LB**

**T el: 01274 496433**

**Additional Information**

We have car parking on site for convenience of our patients including full disability service within the practice setting.

Additional information could be found in our practice leaflet, which is available within the practice and on our web site

**Practice Manager**

The Practice Manager is Mrs. Nicole Holmes